Charles Ray Thomason II

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PROFESSIONAL SUMMARY

Dedicated and highly observant security leader with proven experience supervising officers, maintaining safety, enforcing procedures, and ensuring client satisfaction across multiple sites. Recognized for a natural ability to guide, train, and support team members in the field. Skilled in de-escalation, incident documentation, and patrol coordination, with a focus on professionalism and accountability. Seeking a Field Supervising Officer (FSO) position to expand leadership impact, enhance site performance, and contribute to operational excellence across teams and locations.

CORE COMPETENCIES

- Security Patrols & Field Operations
- Leadership & Team Coordination
- Report Writing & Incident Documentation
- Client Relations & Communication
- De-escalation & Conflict Resolution
- Post Order Enforcement
- Safety Compliance & BSIS Standards
- Electronic Reporting & Tracking Systems
- Training Support & Field Coaching

PROFESSIONAL EXPERIENCE

Security Operations Supervisor July 2024 – April 2026

Allied Universal Security — San Bernardino, CA

- Supervised security operations supporting Child & Family Services, directing officers and maintaining accountability.
- Patrolled assigned locations to ensure compliance with client security protocols and company standards.
- Conducted Heliaus scans and detailed activity reports for every shift to maintain accurate documentation.
- Responded to and de-escalated conflicts while maintaining professionalism and safety for all involved.
- Communicated effectively with clients, the general public, and law enforcement during incidents.
- Mentored new officers in patrol techniques, reporting accuracy, and customer interaction.
- Sites secured: Transitional Assistance Department (Ontario and 4th St., San Bernardino); Child & Family Services Highland Campus; County of San Bernardino Elections. Every site requested me back.

CEO & Operations Manager December 2018 – Present

State Approved Registered Agent Inc. — San Bernardino, CA

- Oversee day-to-day operations and staff coordination for business and client service projects.
- Lead team scheduling, logistics coordination, and performance oversight.
- Develop training materials and procedural workflows to improve employee accountability and efficiency.
- Ensure compliance with local, state, and industry regulations.

Founder & Vice Chairman May 2026 – Present

No Child Eats Alone Initiative, Inc. — Louisiana

- Founded and lead a nonprofit focused on education, workforce development, and food security.

EDUCATION & CERTIFICATIONS

- Private Security Training Center — BSIS Guard Card & Security Officer Training, 126 hours (2025)
- CPR, AED & First Aid — MEDIC First Aid BasicPlus (April 2025)
- Student Pilot Certificate — Federal Aviation Administration; training at World Wide Wings (2023)
- Marketing & Business Management — San Bernardino Valley College (2006)
- Computer Networking — United Education Institute (1999)
- California High School Equivalency Certificate (2005)

TECHNICAL SKILLS

- Heliaus, Trackforce, Destiny, Adem 602, and other digital reporting systems
- CCTV surveillance & access control systems
- Microsoft Office Suite (Word, Excel, PowerPoint)
- GPS & route tracking applications
- Mobile communication & dispatch software

PROFESSIONAL QUALITIES

- Dependable, organized, and adaptable under pressure.
- Skilled communicator with a mentoring mindset.
- Committed to the highest standards of integrity, compliance, and client satisfaction.
- Recommended for an FSO position by nearly every FSO I have worked with.