Charles Ray Thomason II

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PROFESSIONAL SUMMARY

Accomplished business consultant, operations manager, and client-focused professional with over 20 years of experience leading teams, developing organizations, building customer relationships, supervising personnel, and managing business operations. Proven ability to educate clients, analyze needs, communicate complex information clearly, and develop long-term professional relationships. Experienced in leadership, regulatory compliance, security operations, nonprofit administration, and organizational development. Seeking to leverage these strengths as a Benefits Specialist with Globe Life.

CORE COMPETENCIES

- Customer Relationship Management · Consultative Sales · Benefits Education · Client Needs Assessment · Relationship Building · Operations Management · Leadership & Team Development · Conflict Resolution · Business Development · Regulatory Compliance · Documentation & Reporting · Public Speaking · Strategic Planning · Microsoft Office Suite · AI Productivity Tools

PROFESSIONAL EXPERIENCE

CEO & Operations Manager December 2018 – Present

State Approved Registered Agent Inc. — California

- Founded and manage a business consulting firm specializing in business formation, compliance, corporate governance, and operational development.
- Consult with entrepreneurs and business owners regarding entity formation, regulatory compliance, and long-term business strategy.
- Develop organizational systems, operating procedures, and corporate governance documentation.
- Build long-term client relationships through education, consultation, and exceptional customer service.
- Manage multiple concurrent projects while maintaining professionalism and confidentiality.

Founder & Vice Chairman May 2026 – Present

No Child Eats Alone Initiative, Inc. — Louisiana

- Founded a nonprofit organization focused on educational enrichment, workforce development, food security, and community advancement.
- Lead organizational governance, strategic planning, fundraising, grant development, budgeting, and community partnerships.
- Develop organizational policies, procedures, and operational infrastructure supporting long-term sustainability.
- Represent the organization in meetings with community leaders, churches, businesses, and government agencies.

Security Operations Supervisor July 2024 – April 2026

Allied Universal Security — San Bernardino, CA

- Supervised security operations supporting Child & Family Services.
- Directed daily security operations while ensuring compliance with client policies and contractual requirements.
- Supervised, coached, and evaluated security personnel while maintaining accountability and professional standards.
- Responded to emergencies, coordinated incident response, and prepared detailed investigative reports.
- Worked directly with Child & Family Services staff to maintain a safe environment for employees, clients, and visitors.
- De-escalated conflicts using sound judgment, professionalism, and effective communication.
- Maintained strict confidentiality while working in a sensitive child welfare environment.

Mover & Logistics Specialist 2009 – 2017

United Moving & Storage

- Coordinated residential and commercial relocations while maintaining excellent customer satisfaction.
- Safely transported household and commercial property.
- Maintained inventory accuracy and shipping documentation.
- Worked efficiently within a fast-paced team environment.

Delivery Driver / Installer 2005 – 2009

Lowe's Home Improvement

- Delivered appliances and building materials while providing exceptional customer service.
- Installed appliances according to manufacturer specifications.
- Educated customers on product operation and maintenance.
- Maintained delivery documentation and safety compliance.

Computer Networking Technician / Office Manager 1999 – 2004

Mountain Computers — Rim Forest, CA

- Installed, configured, and repaired computer hardware and networking systems.
- Managed office operations and customer support.
- Diagnosed and resolved hardware, software, and networking issues.
- Built strong customer relationships through dependable technical support.

EDUCATION & CERTIFICATIONS

- Private Security Training Center — BSIS Guard Card & Security Officer Training, 126 hours (2025)
- CPR, AED & First Aid — MEDIC First Aid BasicPlus (April 2025)
- Student Pilot Certificate — Federal Aviation Administration; training at World Wide Wings (2023)
- Marketing & Business Management — San Bernardino Valley College (2006)
- Computer Networking — United Education Institute (1999)
- California High School Equivalency Certificate (2005)
- Business Formation & Regulatory Compliance

PROFESSIONAL STRENGTHS

- Relationship Building · Customer Education · Leadership · Sales & Client Consultation · Strong Written & Verbal Communication · Analytical Problem Solving · Team Development · Organizational Leadership · High Ethical Standards · Confidentiality & Professionalism