CHARLES RAY THOMASON II

GENERAL MANAGER | OPERATIONS LEADER

San Bernardino, California

OPERATIONS PROFILE

Hands-on operations leader with experience directing multi-shift teams, coordinating staffing and daily workflows, strengthening accountability, and maintaining continuity in demanding environments. Brings an owner's perspective, calm decision-making, and the ability to turn broad goals into practical systems, clear assignments, and measurable execution.

CORE MANAGEMENT STRENGTHS

- Multi-Shift Operations & Workforce Coordination
- Staffing, Scheduling & Workflow Management
- Process Improvement & Operational Planning
- Customer, Client & Community Relations
- Program Launch & Organizational Development
- Team Leadership, Coaching & Accountability
- Budget Awareness & Resource Allocation
- Safety, Security & Risk Response
- Cross-Functional Communication
- Emergency Leadership & Business Continuity

PROFESSIONAL EXPERIENCE

State Approved Registered Agent Inc.

2018–Present

CEO & Operations Manager

- Direct day-to-day business operations, administrative functions, client service, workflow priorities, and organizational decision-making.
- Develop operating procedures, coordinate assignments, resolve service issues, and maintain accountability from planning through completion.
- Manage competing priorities with an emphasis on efficiency, professionalism, responsive communication, and reliable execution.

No Child Eats Alone Initiative, Inc.

May 2026–Present

Founder & Vice Chairman

- Help lead the development of a community-centered nonprofit initiative spanning education, student support, food access, workforce planning, and family services.
- Translate organizational vision into operating structures, staffing plans, budgets, program workflows, governance materials, partnerships, and launch priorities.
- Coordinate with board members, educators, community leaders, prospective partners, and supporters to advance programs and solve operational barriers.

Allied Universal Security

Through Apr. 2026

Security Operations Supervisor — Child & Family Services Assignment

- Managed three shifts with six team members per shift, coordinating coverage, post assignments, communication, performance expectations, and service continuity.
- Maintained a professional and orderly operation in a sensitive public-service environment requiring sound judgment, confidentiality, and consistent policy execution.
- Led a calm facility evacuation during a break-room fire; the response concluded without injuries and was recognized by the Registrar of Voters Deputy Director.

LEADERSHIP VALUE

- Operational ownership: identifies what must be done, assigns responsibility, tracks progress, and follows through until the objective is complete.
- People leadership: sets clear expectations while remaining willing to train inexperienced team members and build capability from within.
- Composure under pressure: evaluates immediate risks, communicates clearly, and keeps people focused during urgent or uncertain situations.
- Growth mindset: combines practical field leadership with organizational vision, innovation, and a commitment to sustainable results.